Curai Health

Enabling scalable high-quality healthcare with a primary care model powered by AI

About Curai Health

Curai Health is on a mission to expand access to high-quality, affordable healthcare for everyone. Curai Health works with health systems, health plans, and third-party administrators to provide a new level of primary and urgent care by leveraging deep clinical and machine-learning expertise. Curai's virtual-first enablement helps scale care delivery by extending clinical capacity, driving higher-quality service, better patient experiences, and lower operational costs.

The opportunity

- Virtual care optimizes healthcare resources and the workforce by improving efficiency and reducing costs. Virtual care can handle routine follow-ups, patient communication, monitoring, and coaching by incorporating new technologies, such as AI-enabled chat or innovative care team structures.

- This approach alleviates the time burden on physicians, allowing them to focus on providing excellent patient care while being their most empathetic selves.

The challenge

- Providing convenient patient care can be challenging due to various barriers, including limited access to healthcare facilities and providers, busy schedules, costs, and transportation issues.

- These barriers often lead to gaps in care, resulting in poor health outcomes and increased healthcare costs. A chat-based provider offers a highly accessible avenue of care for all patients, allowing them to receive timely and efficient healthcare services from the comfort of their homes or on the go.

The approach

- Curai Health partners with health systems to extend their urgent and primary care provider capabilities through AI-powered virtual care services.

- This integration ensures that patients receive comprehensive care within their existing network, leveraging AI technology to facilitate greater access, seamless communication, and care coordination. Curai Health's "clinician-in-the-loop" approach also provides oversight and expertise.

⬡ The success

✔ Curai's AI technology facilitates timely and accurate patient communication that's available 24/7, resulting in better health outcomes and higher patient satisfaction.

✔ This approach unlocks new touchpoints for health systems to accept patients, which might otherwise be difficult for those at capacity with staff or trying to reach remote populations.

✔ By leveraging virtual care platforms, health systems can quickly scale their services to meet increasing demand, particularly in underserved areas, without the need for extensive infrastructure investments.

" We use AI to superpower our patient care teams to support health systems in providing an excellent care experience."

— Dr. Davis Liu
Chief Medical Officer, Curai Health