



# **Business model template for DHTs**

#### Nine key areas to define your business model:



#### **Customer Segments**

- Who are the primary users and decision-makers (e.g., patients, healthcare providers, administrators) for this product?
- What are the unique needs of different customer segments, such as rural vs. urban populations?

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## Key Activities ((Ø)



- What core activities are required to develop, test, and launch the digital health
- How will we engage stakeholders to ensure effective distribution and sustained user engagement? Learn more



- What data, technology, or expertise is critical to the development and delivery of our digital health solution?
- How will we secure funding or partnerships to access these kev resources?

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# Value Proposition 🛞



- What specific
- problem(s) in healthcare does our digital health product solve for patients and providers?
- How does our product improve outcomes, reduce costs. or enhance workflows compared to existing solutions?

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# Customer Relationships (8)



- How will we build trust with healthcare providers and patients for adopting the
- retain customers and ensure

- Which digital and offline channels are most effective for reaching and engaging our target healthcare audience?
- How will we integrate our product into existing workflows and healthcare

# **Key Partnerships**

Which organizations or stakeholders (e.g., hospitals, insurers, or tech companies) can

help scale our

solution?

What key resources or expertise are we acquiring from partners to improve implementation?

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# Cost Structure

- 1. What are the major cost drivers in our product development and launch (e.g., software development, regulatory compliance)?
- 2. How can we optimize costs while ensuring quality and scalability?

### **Revenue Stream**



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