

The V1C Health System Framework for Maturity

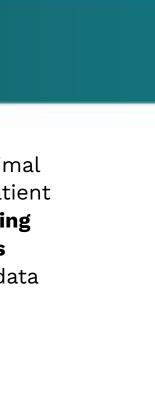
Seamless integration of V1C services, optimizing clinical workflows and processes with minimal disruption. Advanced analytics capabilities deliver personalized, actionable insights from patient data to support clinical decision-making. Training and support processes are robust, featuring dedicated support teams, professional development and training programs, and continuous feedback loops for real-time adjustments. Interoperability is seamless, enabling real-time data exchange and care coordination across multiple healthcare systems and platforms.

Virtual First

Care Coalitic

Virtual services and functionalities are embedded into clinical workflows, requiring moderate adjustments to processes. Enhanced analytics capabilities provide general insights for clinical decisions and opportunities based on population health trends. Training and support processes are more structured, including support teams, comprehensive training programs, and regular feedback mechanisms. Interoperability is improved, with limited connections across multiple systems and platforms.

Basic V1C capabilities integrated to inform clinical workflows, with shared processes managed by the health system staff. Data insights at this level are limited, with general analytics capabilities that provide aggregate insights not personalized to the health system. **Training and support processes are** basic, consisting of a general support service and onboarding program. Interoperability is minimal,





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Level 1

Level 2

		Early	Emergi
Ŷ	Clinician Experience	Analyze clinical workflows for opportunities to integrate or embed virtual care for better coordination.	Leverage analy support clinic: health trends.
	Scalability	Enhance provider networking strategies for hybrid care delivery; scale IT infrastructure to accommodate moderate growth and user needs.	Develop netwo care delivery; seamlessly wi [.] market demar
(\$)	Financial Considerations	Explore various reimbursement models beyond fee-for-service; analyze expenses and cost drivers to identify savings opportunities.	Diversify rever partnerships a comprehensiv management s
	Organizational Readiness & Adoption	Ensure moderate alignment of policies with V1C initiatives, including clinical guidelines; develop enhanced training programs to support V1C service implementation.	Fully align inte utilize advance development a
	Patient Experience & Engagement	Enhance platform usability and access to information; develop comprehensive patient education materials and support resources.	Create intuitiv seamless com continuous pa support teams
	Regulatory Compliance	Implement security and privacy protocols to ensure adherence to HIPAA regulations; establish hiring and credentialing policies to ensure compliance with licensure requirements.	Implement en protocols; est licensure com
-	Data Evaluation & Metrics	Basic capture of patient data, including key demographics and available medical history; implement basic security protocols.	Enhance capto enhanced sec and routine au

Level 3

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alytics capabilities to help ical decisions or identify population s.

working strategies to scale hybrid y; design IT infrastructure to scale with organizational growth and ands.

enue streams through strategic and value-based care; implement ive cost analysis and proactive risk strategies.

ternal policies with V1C initiatives; iced analytics to guide policy and operational decision-making.

ive, user-friendly platforms with mmunication features; provide atient education and dedicated ns to enhance engagement.

enhanced security and privacy stablish routine audit policies for mpliance.

oture of patient data; implement ecurity protocols with encryption audits.

Established

Develop structured training programs and regular feedback mechanisms to capture clinician experience; optimize clinical workflows with seamless V1C integration; implement continuous professional development and training programs; identify opportunities to partner with leading V1C organizations.

Invest in new technologies such as cloud computing and edge computing to support scalable V1C infrastructure; forge strategic partnerships with technology providers, payors, and other healthcare organizations to expand V1C capabilities and reach.

Explore and implement innovative payment models such as subscription-based services or bundled payment plans; use advanced financial analytics to identify cost-saving opportunities, optimize revenue cycles, and manage financial risks effectively.

Foster a culture of continuous improvement by aligning V1C initiatives with strategic organizational goals; empower leaders to champion digital transformation.

Develop and implement personalized patient engagement strategies that leverage data to tailor communications, interventions, and support services to individual patient needs.

Implement robust security protocols for data protection both at rest and in transit; establish ongoing audit policies to ensure compliance, including special considerations for virtual modalities.

Implement comprehensive capture of patient data, including patient-reported outcomes; establish robust security protocols, including multi-factor authentication and ongoing regulatory compliance audits.



